



LETTER OF THE CHAIR OF THE BOARD OF DIRECTORS



Dear shareholders and stakeholders

Being an ally of the country and contributing to its economic reactivation and competitiveness was one of the roles we assumed in 2021; a year in which we moved forward in the midst of a context of great challenges and opportunities, which we shouldered at Opain, as concessionaire of the El Dorado Airport, with the commitment that characterizes us: leveraging the management of different economic sectors and promoting the competitive advantages of the regions from our airport operation, in order to generate a positive impact for all our stakeholders.



As a starting point, we launched our brand concept: New world. New Connections, consolidating an operation that responds to new world demands, in which building relevant connections with the environment, society, passengers and the airport community is a priority. That is why dynamism and transformation were the axes on which we operated throughout the year, working together with our stakeholders to achieve the goals we set for ourselves.

As part of this we highlight that at the end of the year we reactivated 100% of the capital of the country's air operations, with milestones such as restarting operations in Terminal 2 - Puente Aéreo; the reopening of an international destination (Los Angeles); the opening of a new destination (Montreal); the opening of 16 new routes, and the arrival of 3 new airlines: VivaAerobus, Volaris and Sky Airline. In this way, we continue to connect Colombians and the country with 41 international and 43 national destinations, through 19 international airlines and 6 national, which 4 cover international routes.

Focused on reactivation, we became the first airport in the region with a vaccination spot within its facilities, with the capacity to serve more than 2,000 people daily, thus supporting the National Vaccination Plan in partnership with Compensar and contributing to the well-being of thousands of travelers and citizens.

Likewise, sustainability, care for the environment and technology were the protagonists and cross-cutting issues in our tasks. We had the opportunity to connect with those around us: neighboring communities, the airport community, travelers, the ecosystems part of our environment, and our personnel.

The new world demands actions that impact the environment in which we operate. In this sense, during this year, one of our priorities was to support the economic reactivation of neighboring communities through various programs. In terms of employability, which is a constant request from our neighbors, we built the first digital employability portal in the aeronautical sector: Opportunity Track,

where our neighbors can find a wide range of job offers in the airport community.

We established important partnerships that add to our circular economy model, with organizations such as ANDI and Esenttia, whose objective is to increase the effective use of waste generated in the terminal. We made great strides in our climate change strategy by achieving our objectives in advance, such as the goal of reducing our emissions by 18% by 2025, for which we have adjusted the goals for the coming years and, as aligned with the Government's policies and our commitment to zero emissions by 2050, our new reduction goals are 40% by 2025, and 57% by 2028. These and other actions won awards and certifications that certify our operations, such as the highest LEED

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Platinum certification, awarded by the Green Construction Council of the United States for progress in the consolidation of a sustainable operation; the re-certification of Icontec in the 'Zero Trash' Gold Category, and recognition from the World Airports Council (ACI), as an outstanding airport in the region, for combating climate change and reducing its carbon footprint.

Undoubtedly, these achievements are the result of the great commitment and professionalism of our talented team of collaborators, who also obtained a well-deserved recognition, to which we add with deep gratitude: the Best Staff in South America award, by Skytrax.

Finally, we highlight the continuation of our technological transformation process that has allowed us to strengthen the confidence of travelers feel and, our commercial offer, in order to provide them with a good experience when passing through the terminal via agile, comfortable and safe processes.

To our shareholders and our stakeholders: Thank you for being our partners in the execution of our tasks, for your active participation and especially for your trust. We ratify our commitment to the country, its connectivity and its competitiveness.

2022 will surely bring changes that Opain and El Dorado will be willing to face, with the conviction of working to provide a better service for the millions of visitors who pass through the air terminal annually, generating more sustainable, innovative, transparent, long-lasting, close and relevant connections, that contribute to the planet and society.

Mauricio Ossa Echeverri
President of the Board of Directors

